

Where is information recorded when a person in an English care home falls?

Data about people living and dying in care homes are collected, stored and used in multiple places to inform quality of care. However, the same information is often re-recorded in different ways, by various organisations, and there is limited sharing between them - which can be costly on time and resources.



Person living in a care home falls

Care home staff document the fall in multiple places and in different formats



Record of conversations with next of kin

Daily activity records

Accident/incident book

Daily notes

Falls care plan

Care home estates team

Falls diary

Post fall assessment form

Risk assessment updated



Information is stored on paper or electronically

"It's not just the number of places we record information about a fall or risk of falls, it's also the number of different ways it can be recorded, one professional would like a FRASE another a FRAT"
- Care home manager

External organisations, working with care homes, want information on the fall in their desired format



Community pharmacist

Hospital

Ambulance

Care home head office

GP

Falls team

Physiotherapist

District nurse



Information is usually stored electronically and collected in a variety of ways:

- Speaking to the person who fell
- Speaking directly with care home staff
- Care home sharing what happened with external organisations

Regulators and inspectors also require information on the fall in their desired format



Care Quality Commission (CQC)

Local Authorities



These organisations monitor quality and safety



Information is required, usually in different formats and stored electronically



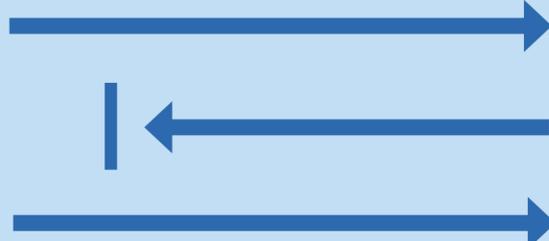
What do we mean by data in this example?

- Personal information e.g., name and date of birth
- Details of the fall e.g., what happened, where, when, how, and why?
- Impact of fall on person e.g., pain or distress, any breakages & bruising
- Action taken e.g., people informed and/or referrals made

Care homes often provide information but rarely receive any feedback in return



Care home



External organisations working with care homes



Regulators and inspectors

The DACHA study plans to make recommendations to:



Reduce replication & duplication of information and enhance data



Maximise time and resources to enhance quality of care

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